



20195 South Diamond Lake Road, Suite 100 • Rogers, MN 55374
 Toll-Free: 800-621-2789 • Website: maximmfg.com • Email: sales@maximmfg.com

Dear Valued Customer:

The Maxim Product you just purchased is built with the finest material and craftsmanship. Use this product properly and enjoy the benefits from its high performance. By purchasing a Maxim Product, you show a desire for quality and durability. Neglect and improper handling may impair its performance and is not covered by this limited warranty.

Thoroughly read the instructions and understand the operation before using your product. Always contact Maxim Product Support at 1-800-621-2789 prior to having any service or warranty work performed, as some services performed by parties other than Maxim approved service centers may void this warranty. This limited warranty is in lieu of any other warranty expressed or implied, written or oral and Maxim assumes no other responsibility or liability outside that expressed within this limited warranty. Warranty claims must be submitted within 30 days from date of repair.

**Limited Warranty for Maxim Product:
HWP-24WH**

	Consumer Warranty Period	Commercial Warranty Period
Complete Unit	2 years from date of purchase by user	2 years from date of purchase by user
Specific Limitations	Maxim warrants the components of this product; it does not cover any labor charges associated with repair or expense for examination or adjustment of unit.	

“**Consumer use**” means personal residential household use by a consumer. “**Commercial use**” means all other uses, including, but not limited to, use for commercial, income producing or rental purposes or when purchased by a business.

This limited warranty applies to the original purchaser of the equipment (verification of purchase, in the form of a receipt, is the responsibility of the buyer), is non-transferable. Parts/components will be replaced or repaired at no charge, except when the equipment has failed due to lack of proper maintenance or misuse. If a part is no longer available, the part may be replaced with a similar part of equal function. Any misuse, abuse, alteration or improper installation or operations will void warranty. Determining whether a part is to be replaced or repaired is the sole decision of Maxim. Maxim will not provide for replacement of complete products due to defective parts. Any costs incurred due to replacement or repair of items outside of a Maxim approved facility is the responsibility of the buyer and not covered under warranty. Transportation costs to and from service center are the responsibility of the customer.

This limited warranty specifically excludes the following; failure of parts due to damage caused by accident, fire, flood, windstorm, acts of God, applications not approved by Maxim in writing, corrosion caused by chemicals, use of replacement parts which do not conform to manufacturer’s specifications, damage related to rodent and/or insect infestation and damage caused by vandalism. Additional exclusions: loss of running time, inconvenience, loss of income, or loss of use, including any implied warranty of merchantability of fitness for a specific use.

This limited warranty does not cover any personal injury or damage to surrounding property caused by failure of any part, misuse or inability to use the product. Alteration of the product, including safety features, shall void this limited warranty.